

There may be several reasons why you may be unhappy after adopting an animal from the RSPCA. In general, the best thing to do is to contact the rehoming centre or coordinator who organised the adoption for you and try to resolve any issues with them as a matter of priority. You may wish to use the Your local RSPCA facility to locate the necessary contact details.

Alternatively, you may prefer to contact our Customer Service Coordinator via our online My RSPCA service or in writing to:

Customer Service Coordinator
RSPCA
Wilberforce Way
Southwater
Horsham
West Sussex RH13 9RS

Related information:

* Read about the [RSPCA Rehoming](#) policy